



Caledon Community Services Assisted Living Service Agreement

Caledon Community Services (CCS) is pleased to offer you admission to our Assisted Living program at Choose an item.

Admission to Assisted Living Service:

You have qualified for admission to the Assisted Living Program based on the results of an assessment you completed with your Community Care Access (CCAC) Care Coordinator. In accordance with the *Assisted Living for High Risk Seniors Policy 2012*: your assessment indicates that you qualify for admission to Assisted Living as a Choose an item.

Caledon Community Services Assisted Living Program agrees to the provision of the following:

- Personal support services including dressing, personal hygiene, assisting with mobility, assisting and monitoring medication use and other routine activities of living. **These services shall be available at all times (24/7) both on a scheduled and unscheduled basis.**
- Security checks or reassurance services including visits to ensure your health or safety. These services shall be provided to address your individual needs. **These services shall be available at all times (24/7) both on a scheduled and unscheduled basis.**
- If the above needs are required, homemaking services can be offered; light housecleaning and meal preparation if you are unable to complete the activities yourself. These services shall be available at all times (24/7) **on a scheduled basis only.**
- Care coordination including arranging all elements of your care. The care coordination role shall include the development, review, evaluation and revision of a Care Plan relating to the provision of Assisted Living services.
- Care coordination shall include regular and ongoing communication with CCACs, community support service agencies, community social, wellness and prevention services and recreational services, community primary health care professionals (e.g. general practitioners, family health teams, geriatric and psychogeriatric services, mental health services and palliative care services), and with agencies providing disability aids, assistive devices and home help equipment.
- Planning for anticipated future health care requirements in cooperation with you and your caregiver/family members.



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Caledon Community Services may discharge a client from the Assisted Living Program if his/her requirements for care have changed as per below:

- The client's condition improves such that they no longer qualify as a high risk senior requiring a lower level of care than Assisted Living provides
- The client becomes too ill to remain at home
- Client's condition worsens requiring the client to seek out the services of a Long Term Care Home or a more complex environment
- Client can no longer remain safely at home between Assisted Living visits
- Client's home does not possess the physical features necessary to enable the services to be provided
- Client requires immediate or 24-hour availability of nursing or other professional services
- Client moves out of Central West Local Health Integration Network (LHIN) provider boundaries
- Client moves from one CW LHIN provider area to another area provider (if AL provider in new area does not have a vacancy client is not guaranteed services)
- Client poses risk to self and/or others
- Client is non-compliant with the Care Plan
- Client decides they no longer require Assisted Living services
- Client demonstrates any of the Assisted Living eligibility exclusion criteria
- Client is absent from Assisted Living for 30 days (vacation or medical absence) or 60 days (psychiatric absence)
- Funding for Assisted Living is withdrawn

By signing this I am stating that it has been reviewed with me and I have had the opportunity to ask questions and they have been answered to my satisfaction. I understand and accept the terms in this agreement.

Client Name (printed): _____

Client Signature: _____ Date: _____

Staff Name (printed): _____

Staff Signature: _____ Date: _____