



## WiFi Usage

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### Purpose:

Caledon Community Services (CCS) offers WiFi services at some of its locations for a variety of purposes including but not necessarily limited to: (1) business purposes for CCS staff, volunteers, community collaborative partners, visiting funders/donors, physicians/ nurses/ medical practitioners using the Caledon Specialist Clinic and other authorized parties as needed and (2) business and/or limited recreational purposes for clients and community members participating in programs/services run by CCS and/or its collaborative community partners.

### Policy:

In order to ensure smooth, efficient, uninterrupted operations and ethical use of the CCS WiFi network CCS expects that all users understand, respect and/or adhere to CCS' Acceptable Use Policy; specifically adhering to the following procedures:

- CCS will use every reasonable effort to ensure that users are provided with uninterrupted service as needed for the purposes of program operation and client need while attending CCS locations and accessing programs deemed necessary to have WiFi access. We will not be liable however, for any reason if the service is not available at any time for any period, nor for any loss of data or damage to the equipment you suffer as a result of using our service.
- The service we provide is intended to be used for general purposes, including accessing the World Wide Web, email, messaging services and chat rooms (related to client and CCS mutually agreed upon goals). Users must undertake to us that they will use the services responsibly and that they will behave in a lawful, honest and proper manner when accessing the services. Without prejudice to any other provision of this agreement, we may terminate a user's access to the service at any time without notice if we become aware of any behaviour that has a negative effect on our equipment or network or the use by other customers of our equipment or network or the internet in general, or which damages, or has the potential to damage, the reputation of CCS.
- All WiFi users are expected to access CCS WiFi in accordance with CCS' Acceptable Use Policy and must terminate using the service if asked to do so by a member of staff or volunteer of Caledon Community Services. No reason is required to be given.

**Date Developed:** July 2015

**Date Approved:** November 2015