



**Caledon Community Services' friendly, reliable, door-to-door accessible transportation service is available seven days a week for Caledon seniors and people with disabilities who are unable to drive on their own.**

Who is eligible for the transportation program?

- All Caledon seniors
- Caledon residents unable to drive because of a short or long-term medical disability or are experiencing mobility issues (applicants may be asked to provide a Physician's note: if client is attending an approved day program physician note will not be required )
- People who require dialysis
- TransHelp clients
- York Region and WheelTrans transfer riders

**\*\*PLEASE NOTE\*\***

**If you reside in Caledon and require a mobility aid to travel such as a wheelchair or walker you must apply to the Region of Peel TransHelp program. Please call the CCS Transportation office for more information 905-951-2300 Ext 221, 218, 217,264,204.**

**If you are a senior or someone with a disability that is physically-able to get in and out of a vehicle, please continue with the application for Caledon Community Transportation Services.**

**Applicant Information:**

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Last Name

First Name

Mr/Mrs/Ms

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Street Number

Street Name

Apt/Unit #

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City

Postal Code

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Telephone (Home)

(Cell)

(Business)

\_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Email Address

MM DD YY

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Health Card Number

Gender (What is your gender? Please check ONE only) :

- Male
- Female
- Transgender
- Other
- Prefer not to answer

Ethnicity ( Which of the following best describes your racial or ethnic group? Please check ONE only):

- Arab
- Middle Eastern or West Asian (examples: Afghan, Armenian, Iranian, Lebanese, Persian, Turkish)
- Black (examples: African, African-Canadian, Afro-Caribbean)
- East Asian (examples: Chinese, Japanese, Korean)
- First Nations (status, non-status, treaty or non-treaty), Inuit or Métis
- Latin American (examples: Brazilian, Colombian, Cuban, Mexican, Peruvian)
- South Asian or Indo-Caribbean (examples: Indian, Indo-Guyanese, Indo-Trinidadian, Pakistani, Sri Lankan)
- Southeast Asian (examples: Filipino, Malaysian, Singaporean, Thai, Vietnamese)
- White (examples: English, Greek, Italian, Portuguese, Russian, Slovakian)

Member of a Marginalize: Are you a member of a marginalized group? (Please check ALL that apply)

- Indigenous Peoples
- Immigrants and Refugees
- Ethno-Cultural, Black and other racialized populations
- Persons with disabilities
- Members of the 2SLGBTQIA+ communities
- People experiencing homelessness

Please indicate the following:

Primary Language Spoken: \_\_\_\_\_

Additional Language Spoken: \_\_\_\_\_

**Emergency Contact:**

Name: \_\_\_\_\_

Relationship: \_\_\_\_\_

Telephone (Home): \_\_\_\_\_ Cell: \_\_\_\_\_ Business: \_\_\_\_\_

Email: \_\_\_\_\_

**Please note: if you are a Caledon senior you automatically qualify for transportation but the following additional information is required.**

**Additional Information:**

**Do you have any health care needs that the transportation service provider should be made aware of? (Please check all that apply)**

- Seizures
- Heart Condition
- Alzheimer's
- Diabetes
- Respiratory

**If checked Alzheimer's**

Does client need to be met when returning home?

- Yes
- No

**If you have chosen any of the boxes above and there is a medical emergency while in travel CCS will respond by calling Emergency Support 911**



**Where are you traveling regularly? (Please check all that apply)**

- Medical Appointment
- Day Program
- Social

**Will you be/or need to travel with a support person?**

- Yes
- No

**\*\*Door to door service: CCS driver will provide support such as an arm to assist client from accessible door of origin to accessible door of destination.**

**Would you like to deny door to door service?**

- Yes
- No

I hereby certify that the information provided in this application is to the best of my knowledge true and the information I provided is correct. I consent to having this information collected and used to access my eligibility for service(s) provided by Caledon Community Services.

- I have read and understood CCS's cancellation policy
- I have read and understood CCS's booking policy
- I have read and understood CCS is a pre-paid service
- I have read and understood CCS access to account records policy
- I have read and understood CCS transportation fee schedule
- I have received my client identification number and password and I or my designate

Please check one of the following for access to my account balance:

- I would like my monthly ride activity and balance emailed to me
- I would like my monthly ride activity and balance mailed to me
- I will verbally ask for my account balance

I give consent to (name)\_\_\_\_\_my(relationship)\_\_\_\_\_ to access my transportation account, book rides and obtain my account balance on my behalf. Please note CCS does not pay interest on any balance of monies in client's transportation account.

**For Office Use Only: Client Identification \_\_\_\_\_**

**: Client Password \_\_\_\_\_**

**I have given client their ID number and password**

All above CCS policies can be found on CCS Transportation website Client Guide.

Personal information on this form is collected and stored under the authority of the Municipal Act. By signing this application you are consenting to the collection of your personal information for the purpose transportation services.

By checking the box, you consent to receive emails from Caledon Community Services (CCS). Information may include but is not limited to upcoming events, news and involvement opportunities and program updates. You may unsubscribe at any time.

How did you hear about our services? \_\_\_\_\_

Signature of Applicant: \_\_\_\_\_

Date: \_\_\_\_\_

**Completed applications may be sent via mail, fax, email or dropped off to:**



### **By Mail**

The Exchange  
55 Healey Rd  
Bolton ON L7E 5A2

### **In Person**

4 Industrail Rd (upper level)  
Bolton ON L7E 1K6

Phone: 905.584.2300 or 905.951.2300/ Fax: 905.951.4432

Email: [Bookings@ccs4u.org](mailto:Bookings@ccs4u.org)

**Date Approved:** Jul 27 2015 **Date Reviewed:** Jul 2017 / Dec 9 2021/ Jul 24 2023

**Date Revised:** Apr 3 2018/ Jun 25 2019/ Oct 8 2020/ Jul 24 2023, Jan 21 25