

2022-2023

Community Impact Report

# CALEDON

CARING COMMUNITY  
STARTS HERE

HIGHEST EVER  
number of our  
Caledon neighbours  
accessed CCS food  
support in 2022-23



# Changing Lives, Impacting Community

Together, we are building a brighter future for Caledon!



STARTING HERE

## Our Mission

To Help People Help Themselves by Working Creatively & Responding to Community Needs

## Our Vision

Healthy, Engaged, Compassionate Community for All

## Our Values

Leadership, Integrity, Responsiveness, Inclusiveness, Innovation, Partnership

THANK YOU FOR HEALTH

### Connecting our community

**20,899** life-changing rides provided

### Bringing healthcare to you

**568** appointments at Specialist Clinics

### Helping our seniors stay active

**356** Senior Health & Wellness sessions delivered

### Building community with you

**7,035** hours of volunteer service to our community

“Fabulous! I enjoy coming out seeing my friends makes me happy. This class is always a treat for me gives me a reason to get up get dressed put on a lipstick and head out my door.”

Gina\*, Senior Health & Wellness Participant



\*A pseudonym and alternative photo were used to protect client confidentiality

Fueling futures

**548** Caledon neighbours received help with employment needs  
**156** job starts  
 ▲ **+200% YEAR-ON-YEAR**

“Before the program, I was unsure of myself and my abilities and had issues getting jobs. This was very stressful for myself and my family. The program helped me acquire useful skills, the confidence to apply for jobs, and do well in interviews.

Lakshmi\*, Life for Youth Participant

Supporting local businesses

**45** businesses received assistance with workforce needs

Investing in youth

**47** youth equipped with workplace skills, paid training and experience



Helping neighbours in need

**947** Caledon residents, including **446 children**, received healthy meals, basic needs supports, information and access to vital services  
 ▲ **+27% FROM PRE-PANDEMIC**

Feeding hope

**2,592** visits to the Food Pantry  
 ▲ **+29% YEAR-ON-YEAR**  
**160,085** lbs of food, personal care and household items distributed to neighbours in need

Welcoming newcomers to Canada

**213** newcomers received settlement assistance  
**139** new neighbours learned English at LINC and EH Café

“Thank you for allowing me to use the pantry. It was difficult for me to ask for help, and I almost didn’t come in. You were very welcoming and despite my awkwardness it wasn’t so bad. Thanks again.

Allison\*, single Mom of 2 children, Community Support Client

Board Leadership

Wanda Buote, Board Chair  
 Christina Early, Vice-Chair  
 Anne Marie Hayes, Treasurer  
 Connie Stevens, Secretary

Ian Armstrong  
 Laura Boughen  
 Matthew Certosimo  
 Gurvinder Chopra

Francisco De Vacas  
 Angela Panacci  
 Mario Russo  
 Denise Sammut

\*A pseudonym and alternative photo were used to protect client confidentiality



2022-2023

# Community Champions

Thank you to all of our incredible Community Champions!  
Without you, we would not be able to meet the needs of our most vulnerable.



The Bedolfe Foundation

The Estate of Donald Parsons



Airlie Foundation

Kirk and Joyce Brannon

The Marion Armstrong Charitable Foundation

Virginia Yule and David Roth

## LAND ACKNOWLEDGMENT

Caledon Community Services (CCS) acknowledges that the land we serve is situated on lands that are home to many Indigenous Peoples from across Turtle Island (North America). CCS seeks to understand the true story of this land and the rich history of its Indigenous Peoples. We recognize this land is part of the Treaty Lands and Territory of the Mississaugas of the Credit First Nation, and part of the traditional Territory of the Huron-Wendat, Haudenosaunee Peoples, and the Anishnabek of the Williams Treaties. We acknowledge their presence before us and the deep traditional knowledge and perspectives of the Indigenous Peoples with whom we share this land today.



Charitable Business Number 12956 9182 RR0001

HEALTH

JOBS

LIFE

ccs4u.org 1-833-552-2748 | 905-584-2300

# Strategic Plan

2021-2024



Looking Toward a Bright Future  
Continuing To Serve

<p>Reallocate funding, secure new resources and realign staffing to programs and service areas that need it most</p>	<p>Increase brand awareness and community support to ensure help is easily accessible throughout Caledon</p>	<p>Assess and improve business operations within CCS to better serve the needs of the community</p>	<p>Create strong partnerships by utilizing data to attract support for program planning and development</p>	<p>Strengthen and affirm leadership and membership roles within CCS to optimize internal operations</p>	<p>Invest in diversity, equity and inclusion to better serve community needs and our own human resources</p>
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## OPTIMIZE Our Infrastructure

We will focus our attention on our infrastructure so that our staff have the resources they need to serve you better.



## STRENGTHEN Our Funding Opportunities

We will strengthen existing investment relationships to cultivate new revenue opportunities to support and expand accessibility for services in the community.



## CLARIFY Our Community's Service Needs

We will use our resources to expand CCS outreach within the community. We will explore, listen and respond to the needs of all Caledon residents.



## Our Diversity, Equity and Inclusiveness (DEI) Journey

Collaboration and community are at the heart of our DEI journey. This year, Caledon Community Services (CCS) hosted a 6-session DEI training for staff and 10 community partners. From this, IDEA (Inclusion, Diversity, Equity, Accessibility) was formed, a community partner roundtable that CCS is proud to co-chair. As we learn and unlearn together, we continue to actively align all aspects of our DEI work to our vision of a 'Healthy, Engaged Compassionate Community for All.'

Did you know that Caledon Community Services' website can now be read in 26 languages?

Benvenuti

어서오세요 ようこそ

Willkommen

欢迎

ਸਵਾਗਤ ਹੈ

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Welcome

كَب الہأ

Bienvenido

دی دم آ شوخ

Bienvenue

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# Financial Summary

CHARITABLE BUSINESS NUMBER 12956 9182 RR0001

## Summarized Statement of Financial Position *Unaudited as at March 31, 2023*

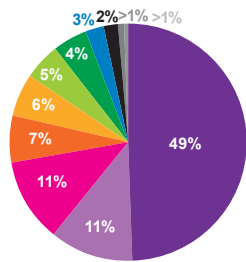
ASSETS	2022-23	2021-22
<b>Current Assets</b>		
Cash	\$1,932,334	\$2,039,821
Accounts Receivable	\$317,313	\$243,895
Other Current Assets	\$90,472	\$50,889
	<b>\$2,340,119</b>	<b>\$2,334,605</b>
Capital Assets	\$1,200,590	\$1,367,090
Long Term Investments	\$4,908,924	\$4,832,233
<b>TOTAL ASSETS</b>	<b>\$8,449,633</b>	<b>\$8,533,928</b>

LIABILITIES	2022-23	2021-22
Accounts Payable & Current Liabilities	\$2,380,981	\$3,016,000
Deferred Contributions	\$350,934	\$285,014
<b>Current Liabilities</b>	<b>\$2,731,915</b>	<b>\$3,301,014</b>
Deferred Capital Contributions	\$581,250	\$784,393
<b>Long Term Liabilities</b>	<b>\$581,250</b>	<b>\$784,393</b>
	<b>\$3,313,165</b>	<b>\$4,085,407</b>
<b>Total Net Assets</b>	<b>\$5,136,468</b>	<b>\$4,448,521</b>
<b>TOTAL LIABILITIES &amp; NET ASSETS</b>	<b>\$8,449,633</b>	<b>\$8,533,928</b>

## Summarized Statement of Operations *Unaudited as at March 31, 2023*

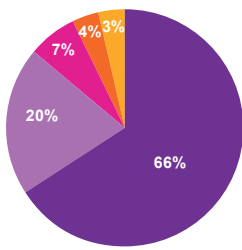
REVENUE	2022-23	2021-22
<b>Federal Government</b>	\$1,051,521	\$1,186,408
Immigration, Refugees and Citizenship Canada	\$422,928	\$357,953
Employment and Social Development Canada	\$628,593	\$539,634
Canada Emergency Wage Subsidy	-	\$288,821
<b>Provincial Government</b>	\$4,565,385	\$4,158,600
Ontario Health	\$3,891,106	\$3,538,394
Employment Ontario	\$545,498	\$456,298
Ministry of Transportation	\$128,786	\$163,908
<b>Region of Peel</b>	\$437,438	\$242,886
<b>Town of Caledon</b>	\$42,105	\$25,003
<b>United Way of Greater Toronto</b>	\$172,756	\$175,394
<b>Ontario Trillium Foundation</b>	\$78,964	\$94,600
<b>Store Sales</b>	\$591,301	\$634,348
<b>Program Fees</b>	\$454,141	\$324,997
<b>Other Income</b>	\$226,710	\$566,437
<b>Fundraising</b>		
Monetary Donations	\$1,056,601	\$911,763
In Kind Donations	\$552,473	\$385,593
<b>TOTAL REVENUE</b>	<b>\$9,229,395</b>	<b>\$8,706,029</b>

EXPENSES	2022-23	2021-22
Salary & Benefits	\$5,642,473	\$5,184,807
Office	\$303,191	\$264,269
Occupancy	\$586,022	\$470,331
Programs	\$1,713,904	\$1,535,114
Amortization - Fixed Assets	\$295,858	\$277,087
<b>TOTAL EXPENSES</b>	<b>\$8,541,448</b>	<b>\$7,731,608</b>
<b>TOTAL NET CONTRIBUTION</b>	<b>\$687,947</b>	<b>\$974,421</b>



REVENUE SOURCES

- Provincial Government
- Monetary Donations
- Federal Government
- In Kind Donations
- Region of Peel
- Store Sales
- Program Fees
- Other Income
- United Way of Greater Toronto
- Ontario Trillium Foundation
- Town of Caledon



EXPENSES

- Salary & Benefits
- Programs
- Occupancy
- Office
- Amortization - Fixed Assets



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada



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