



## TCC SCOPE STATEMENT

Caledon Community Services' **Transitional Care Centre** is located on the ground floor of the Pinnacle View Seniors Residence in Alton. The centre operates 24.7.365 and serves individuals who are medically stable but require additional support in one of the following circumstances:

- Discharge from hospital and/or post-operative support
- Short stay respite support/caregiver relief
- Waiting for Long Term Care Placement (LTC) through the Wait at Home Program

The TCC has one single room and one double room; the centre can serve three clients at one time. Personal Support Workers (PSWs) provide individuals with assistance and support with activities of daily living such as: bathing; dressing; medication; meals and rehabilitation plans.

Individuals can stay at the TCC between 7-30 days; those admitted in the Wait at Home Program can stay at TCC for the duration of the program, which is 50 days. Services at the TCC cost \$40.00 per day; individuals are billed for minimum of 7 days at admission and again at the beginning of each week for the duration of their stay. Funds not used will be refunded upon discharge from the TCC. Laundry services are extra and are billed @ \$4.00 per load.

### Client Entry Criteria:

- Be 55 years of age or older.
- Have a permanent residence in the Central West Local Health Integration Network (LHIN).
- Be able to transfer (move) with minimal assistance from one Personal Support Worker.
- Be able to use the washroom with minimal assistance; the washroom is not wheelchair accessible.
- Be medically stable; all acute health care needs must be met prior to admission.
- Be able to remain in the TCC safely and be unsupervised for short periods of time; individuals who wander will not be admitted.
- Be free of communicable diseases including, but not limited to; MRSA or C-Diff.
- Have a realistic and attainable care plan with a discharge destination and date.
- Be able to direct their care.
- Have a support person who is available to transport them to appointments; deliver medications & personal belongings etc. while they are at the TCC.

### Client Exit Criteria:

- You fail to pay service fees.
- You reach your maximum length of stay 30 days – 50 days for Wait at Home Clients.
- Your needs increase and you require a level of care and/services that the TCC cannot provide.
- You are admitted to hospital.
- You exhibit behaviour that presents a safety risk to yourself, others residents, or CCS staff.

- You are no longer able to direct your care and present a risk for wandering.
- You are diagnosed with a Communicable Disease that is “Reportable” to Public Health.
- The Central West LHIN discontinues funding for the TCC.